

Access Guide for 1 Market Square, Castletown

Manx National Heritage has prepared an access guides to our Visitor Hub at 1 Market Square in Castletown.

Introduction

1 Market Square is a historic building in Castletown that was originally built as the town's Market Hall. Designed by architect Thomas Brine in 1829, it is one of several notable buildings that contribute to the character of the town centre.

Today, the building serves as a welcoming starting point for visitors interested in the Isle of Man's heritage. Visitors can purchase admission tickets for Manx National Heritage sites and Island travel passes, browse the shop, or find out more about places to visit around the Island.

The team can help you plan your visit to any Manx National Heritage site.

Throughout the year, the building hosts small workshops and 'Meet the Maker' events, where visitors can discover local crafts, creativity and aspects of Manx culture.

Please see our website for up-to-date information on opening hours:

www.manxnationalheritage.im

We look forward to welcoming you. If you have any queries or require assistance please speak to our staff on arrival.

Alternatively to discuss your requirements prior to visiting please phone 01624 648078 or email enquiries@mnh.im.



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1 Getting to 1 Market Square

In the heart of Castletown, originally the town's Market Hall, 1 Market Square was designed in 1829 by Thomas Brine, who was responsible for many of Castletown's finest buildings.



Entrance to 1 Market Square

By car:

There is on street parking around Castle Rushen, and two nearby free-of-charge car parks. Visitors should note that Castletown operates a parking disc zone, which means free parking for an allotted time. Some areas of Castletown offer 2 hour limits, others up to 24 hours. Please check the signs when you park.

Disabled badge holders can park in the disc zone for double the allotted time, a parking disc must be displayed. Parking discs can be collected from any IOM Post Office or the Welcome Centre at the Sea Terminal in Douglas.

There are double yellow lines in a number of places around Castle Rushen, please note that on the Isle of Man disabled badge holders are not permitted to park on these lines.



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On foot:

1 Market Square is in the centre of Castletown Square. This is a pedestrianized zone. It is on level ground.

Please note that Castletown is the ancient capital of the Isle of Man and is thus historic in nature. Many of the streets and pavements are uneven.

By bus:

There is a bus stop in the main square. Journey time from Douglas takes approximately 25 minutes. 1 Market Square is a one-minute walk from the bus stop.

The route is wheelchair and buggy accessible, but visitors using wheelchairs may require assistance due to the uneven pavements.

By coach:

There is a coach park on Farrant's Way (to the rear of the Market Square). It is a 5-minute walk to 1 Market Square

2 Entrance Area

Access to 1 Market Square is via large single glazed door. The door is opened using a power assist touch button. The entrance is on the level.



Entrance to 1 Market Square

The flooring is grey vinyl and is level.

The entrance area contains the main reception desk.



The reception desk has a medium height counter and is well lit. There is an induction hearing loop fitted. The reception desk is staffed at all time, and the team is happy to help.

1 Market Square is a visitor hub for all Manx National Heritage sites and the team can answer any site questions you might have.

Assistance dogs are welcome and a water bowl is available, please ask.

One Market Square contains a gift shop and seated film area.



1 Market Square Shop Area



1 Market Square Shop Area



1 Market Square film area, showing footage from Manx National Heritage sites



3 Access for Disabled Visitors

1 Market Square offers a warm welcome to all.

Visitors who use Wheelchairs or have Limited Mobility

1 Market Square is on the level and fully accessible to visitors using wheelchairs and those with limited mobility. There is also seating available in the film area.

At the main entrance there is a wide glass door which open outwards. They are opened using a touch button.

It has level access throughout.

Visitors who are Blind, Partially Blind or have Sight Loss

1 Market Square is brightly lit with level flooring throughout.

There is strong contrast between the shop fittings and the floor and walls.

Assistance dogs are welcome and a water bowl is available at reception, please ask.

Visitors who are Deaf or have Hearing Loss

The main reception area has an induction loop for visitors with hearing loss. The hearing induction loop requires your hearing aid to be set to T.

Assistance dogs are welcome and a water bowl is available at reception, please ask.

4 Toilets

1 Market Square has no toilets. The nearest accessible toilet is at the Castletown Town Hall, which is a five-minute walk away. The accessible toilet is open 24 hours a day.

5 Future Plans

The 1 Market Square team receive customer service and disability awareness training and are always happy to help.

We work with a range of partners across the Island to ensure our sites and collections are accessible, engaging and inspiring to a broad range of users. We are always seeking to improve our services for visitors and appreciate your feedback.

Manx National Heritage is committed to improving access to heritage assets for everybody; and is working to embed an inclusive 'access for all' philosophy across the organisation and in everything we do.

If you would like to discuss access and inclusion in more detail please contact Access & Inclusion Champion Katie King on 01624 648023, Katie.king@mnh.im.

Contact Information

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Opening hours:	<i>Please see our website for up-to-date opening hours</i>